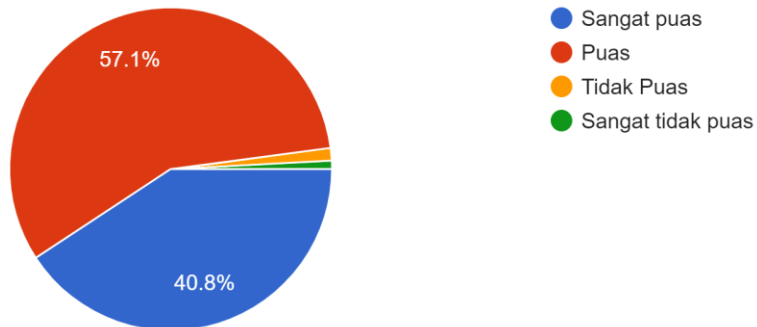


SURVEY KEPUASAN PEMUSTAKA

1. KOLEKSI

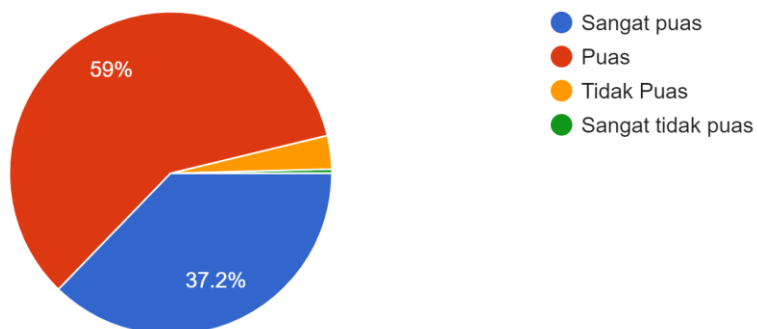
Koleksi perpustakaan memenuhi kebutuhan

238 responses



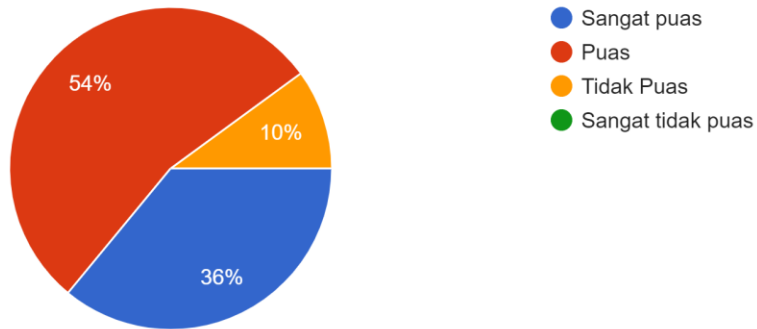
Kelengkapan koleksi (buku, makalah , karya siswa, majalah , tabloid, koran , audio visual, dll)

239 responses



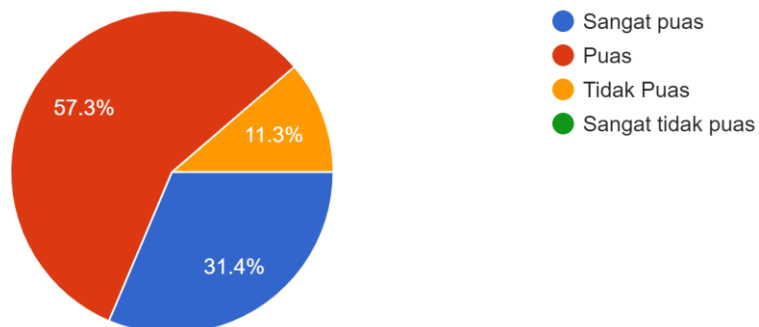
kemudahan menemukan koleksi berdasarkan katalog dan di rak

239 responses



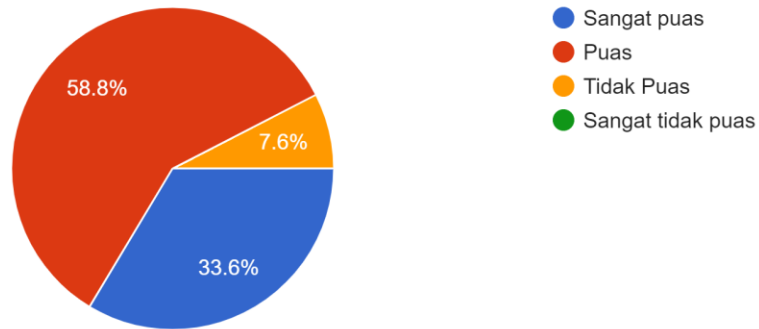
Susunan koleksi di rak (kerapian dan keurutan)

239 responses



Kondisi fisik koleksi (kebersihan , kerapian dan keutuhan)

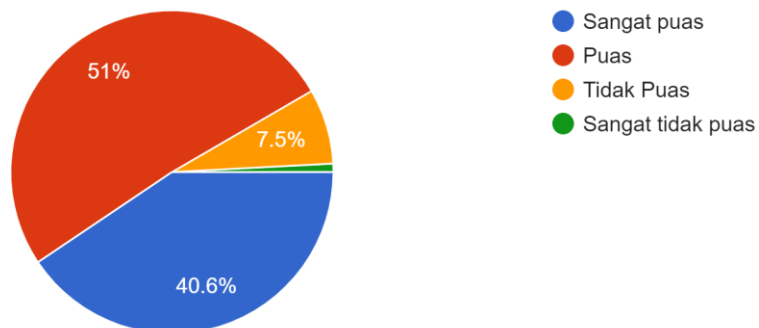
238 responses



2. PELAYANAN PETUGAS

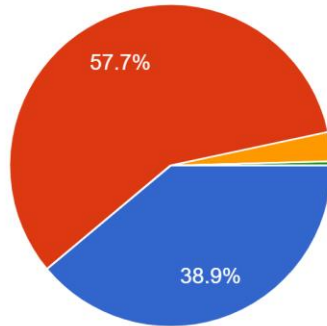
Keramahan atau sikap petugas dalam melayani

239 responses



Kecepatan dalam melayani

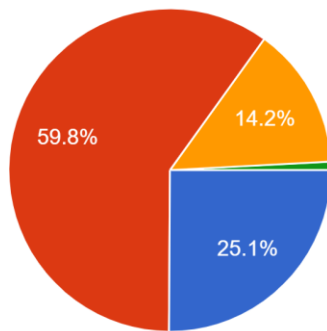
239 responses



- Sangat puas
- Puas
- Tidak Puas
- Sangat tidak puas

Inisiatif dalam membantu

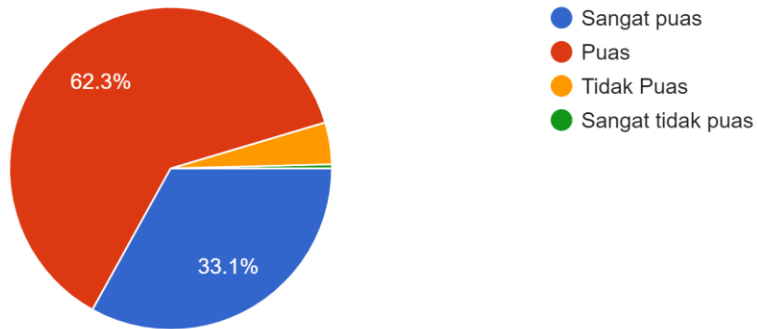
239 responses



- Sangat puas
- Puas
- Tidak Puas
- Sangat tidak puas

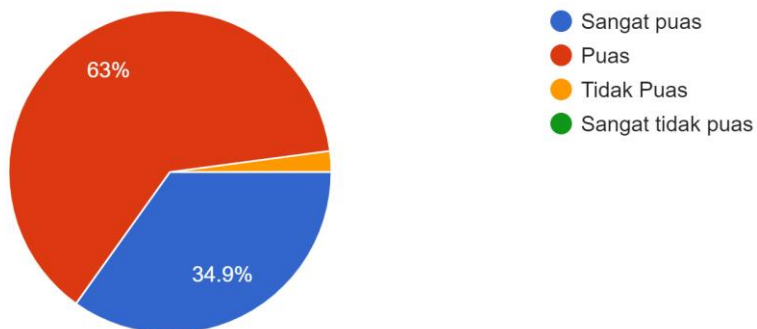
Penguasaan terhadap koleksi perpustakaan

239 responses



Pelayanan keseluruhan

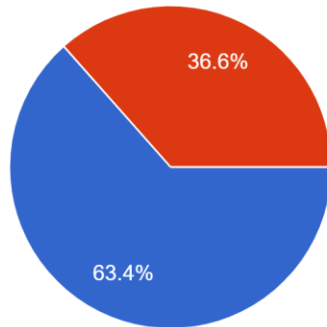
238 responses



3. SARANA DAN PRASARANA

Kebersihan ruangan perpustakaan

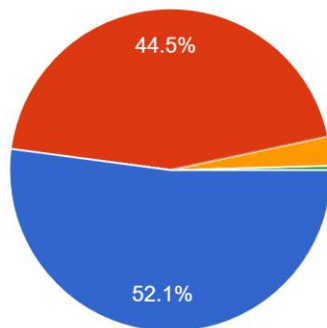
238 responses



- Sangat puas
- Puas
- Tidak Puas
- Sangat tidak puas

Penataan interior perpustakaan

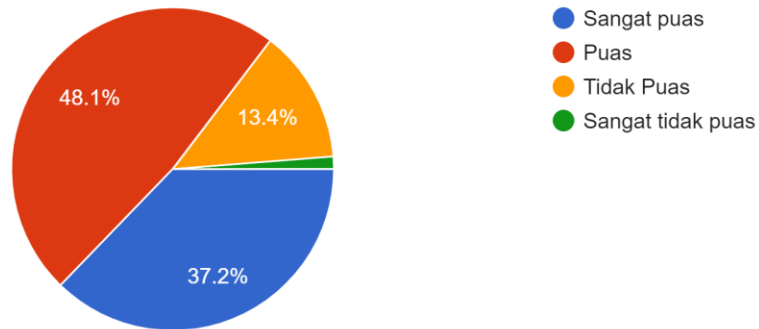
238 responses



- Sangat puas
- Puas
- Tidak Puas
- Sangat tidak puas

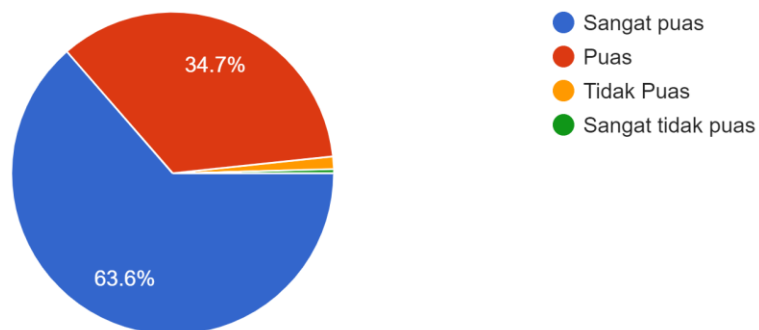
Fasilitas elektronik yang tersedia (TV, LCD, Komputer, Wifi, Sound)

239 responses



Kenyamanan ruang perpustakaan (penerangan, sirkulasi udara dan kesejukan)

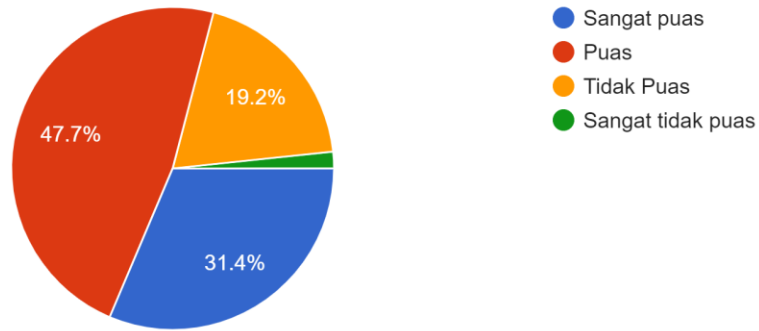
239 responses



4.PELAYANAN

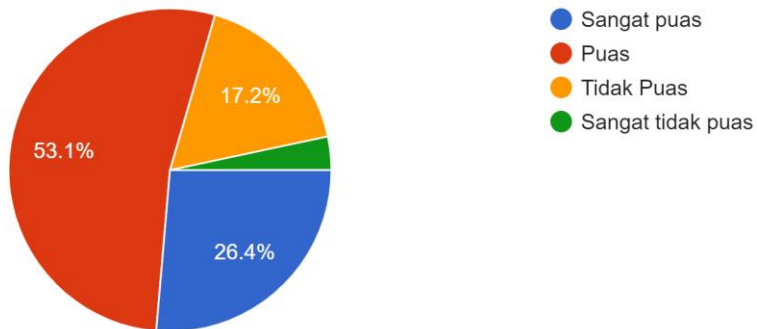
Jam buka perpustakaan (senin-jumat 06.30-15.30, dan sabtu 06.30-12.30)

239 responses



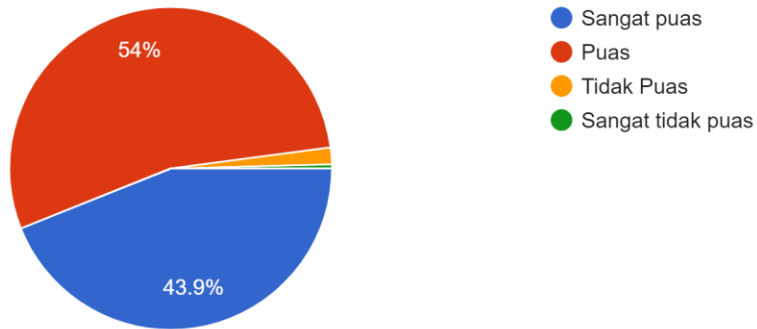
Jangka waktu peminjaman buku 1 minggu

239 responses



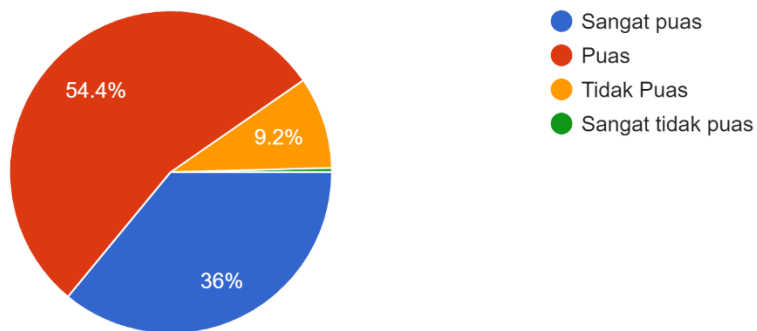
Jumlah buku yang dipinjamkan maksimal 5 buku

239 responses



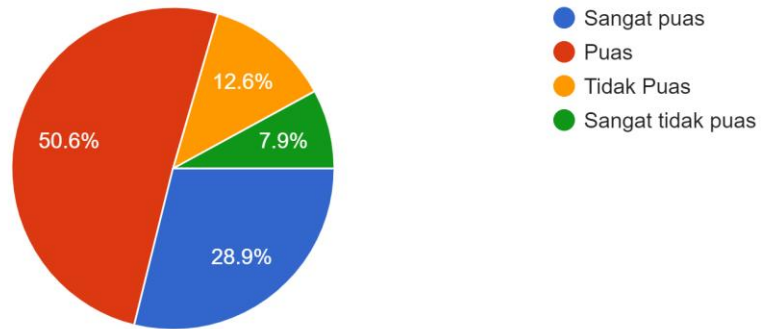
perpanjangan sebanyak 3 kali

239 responses



Denda keterlambatan buku Rp. 2000/hari/buku

239 responses



Lebih suka membaca e-book atau buku

238 responses

